## Rio Tinto Medical Plus claim form

# Hospital gaps, private accident and emergency department fees

| Employee name  |   |  |
|--|---|--|
| First name:  | Family name:                                    |  |
| Rio Tinto Business Unit:   | Site location:                                  |  |
| Phone number:  | Employee number:                                |  |
| Email:   |   |  |
| Residential Address:   |   |  |
| Postal address (if different from above):  |   |  |
| Claimant's name (If not employee or differer   | nt from employee name)                          |  |
| First name:  |   |  |
| Family name:   |   |  |
| Relationship to employee:  |   |  |
| Type of claim  |   |  |
| Hospital gap: Private accident a   | Private accident and emergency department fees: |  |
| Private accident and emergency department  | t fees  |  |
| Date of service:   | (Please attach itemised account and receip      |  |
| Hospital gaps - documentation required   |   |  |
| Health Insurance Fund:   |   |  |
| Name of cover:   |   |  |
| Date joined current level of cover   | Date of service:                                |  |
| Reason for hospitalisation:  |   |  |
| Please attach: A) Itemised statement of benefits from he B) Itemised Medicare benefit history C) Itemised Doctors invoices | alth fund                                       |  |
| Declaration  |   |  |
| I hereby declare that:   |   |  |

All documents supporting this claim are in respect of admissible expenses for myself, my partner and my dependant children.

I declare that I have incurred the expenses in this claim and I have been unable to recoup the out-of-pocket expenses from any other source and to the best of my knowledge the information is true and correct. I acknowledge that Rio Tinto has appointed Medibank Private to administer claims under the scheme. I consent to disclosure of this claim and supporting documents to the claims administrator.

| Name (Print clearly) | Signed | Please e-mail all scanned docume including receipts to:  Medical.Plus@medibank.com.au Or |
|----------------------|--------|--|
| Date / /             |        | Post to:<br>Rio Tinto Medical Plus Claims<br>GPO Box 9999<br>Docklands Vic 3008          |

ents

RioTinto

### Hospital gaps, private accident and emergency department fees

#### Terms and Conditions

Private Hospital accident emergency department fees reimbursement will be provided for an employee and their dependents (subject to limits) for administration fees charged by private hospital emergency departments which are not reimbursed by Medicare and/or not claimable through private health insurance. Dependants include only the employee's spouse, de facto partner or child. Child includes offspring, adopted or ward of state child of an employee, the employee's spouse, or the employee's de facto partner. A de facto partner is a person living with the employee as a couple on a genuine domestic basis but who are not married to each other or related by family.

The balance of the cost of private emergency fees for the employee or immediate family member will be a maximum of \$300 per eligible family member, per calendar year.

Hospital Gap reimbursement will be provided for eligible hospital and in-hospital medical out-of-pockets associated with a same day or overnight hospital admission, where such costs are above the designated maximum employee out-of-pocket limit of \$1,000 per calendar year. All eligible out-of-pocket expenses incurred by the employee and their immediate family (definition as per above) count towards the maximum employee out-of-pocket limit.

To access hospital gaps, an employee needs to have coverage through their private health insurer for the services for which they are in hospital for.

Items which are included under this provision:

- Hospital excess.
- · Hospital and in-hospital medical gaps that apply after benefits have been paid by Medicare and the individual's private health insurer (subject to their being no restrictions for the service provided),
- · High cost non-PBS pharmaceuticals prescribed as part of the hospital admission (where approved based on defined assessment criteria e.g. TGA listed, clinical evidence supporting use for prescribed purpose).

Items which are excluded under this provision:

- Booking fees charged by specialists.
- Benefits for services not fully covered by the employee's hospital insurance product,
- Benefits for services carried out while an employee is serving a waiting period,
- Services not listed on the MBS.
- Cosmetic plastic and reconstructive surgery.
- Out-patient services
- Expenses which can be claimed from an additional source such as travel insurance.

#### Who is a dependant?

A dependant can be:

- Your spouse or de facto
- A child who is under 21 years old
- A student under 25 years old who is studying full time at school, college or university and/or covered under private health insurance
- · An invalid child who:
  - Receives a disability support pension or a special needs disability support pension under the Social Security Act 1991, or
  - Has a certificate from a Commonwealth-approved doctor certifying a continuing inability to work.
  - Is paid a disability support pension or a special needs disability support, or
  - Has been certified as having a continuing inability to work by a medical officer of the Health Department or by a medical practitioner appointed to examine claimants for disability support pensions.

#### What supporting evidence is required?

- Tax invoice from Private Hospital including receipt of payment
- Receipt of rebate from any other source, i.e. Private Health insurance claim
- Proof that the person receiving emergency treatment, hospital gap reimbursement, is a dependant can be done by providing a copy of;
  - A copy of the Private Health Insurance membership card/statement showing who is covered; or
  - Birth certificate; or
  - Adoption certificate; or
  - Marriage certificate; or
  - Statutory declaration stating the relationship

#### Disclaimer

Rio Tinto at its sole discretion has the right to decline any claim that does not meet the Rio Tinto Better Health Cover policy whether written or implied. Following General Manager approval, final approval will be made by Total Rewards (POS) Australia.